



Minutes of the Consultation, Communication and Engagement Working Party

8 February 2017

-: Present :-

Councillor

Councillors Barnby, Excell, Mills and Sanders

6. Apologies

Apologies for absence were received from Cllr Robson.

7. Minutes of the last meeting

The minutes of the meeting held on 14 December 2016 were approved.

8. Website and Digital Media

Nikki Massie, Web and Systems Manager and Alison Whittaker, Customer First Service Manager joined the meeting for this item.

Discussion focussed on the Council's website and how this is utilised by the public as well as how the Council communicate what is going on and getting key messages out to the public.

Recommendations:

- SLT should be cascading upcoming issues to communications team and web team.
- All services need to ensure that communications and the web team are informed about issues in order that messages can go out to the public, particularly on issues which have an impact on the public i.e. highways / bin collections.

Focus for the next meeting:

- Social media and how Cllrs can utilise.
- Nikki Massie to be invited

Chairman/woman
